

What our staff say about working for the WWCCAC...

Name: Brenda **Title:** Case Manager

Career Path: "CCAC recognizes the necessity of employing professionals with a high level of autonomy in supporting the needs of our clients. CCAC encourages partnerships, caring and empowerment. These are all very important qualities for a health care organization and are also closely linked to my own personal philosophy as a Registered Nurse and professional.

My career as a Registered Nurse has been diverse. This diversity has allowed me to accumulate 20+ years of experiential knowledge in health care which assists me to collaborate with clients, families and numerous community partners in a coordinating and advocating role to promote health for our clients within CCAC.

Advocating for clients and respecting choices is an ongoing challenge. CCAC encourages and supports collaborative decision making. As a Registered Nurse Case Manager, the skills needed are knowledge, respect, creativity and professionalism. CCAC promotes and supports ongoing education for all staff to continue to be progressive in providing excellent access to community health care and LTC.

There is much work to be done in our diverse cultural and economic environment within our service area. It will continue to be a challenge to all of us to be responsive to the health care needs of a growing and aging community with increasingly complex needs. Professionals, like Registered nurses in the community bring skills that promote the health of individuals, families and our community and support optimum health. As a Registered Nurse and a Case Manager at CCAC, I believe that caring, respect and dignity are clearly the essential, basic elements of the service that we provide."