

What our staff say about working for the WWCCAC...

Name: Diane **Title:** Case Manager

Career Path: "Client-focused care, advocacy, passion for my craft, and commitment to my clients and employer are the things that make me most proud to be a nurse and have kept me in my profession. I feel that because I am satisfied with my job, my clients have a better chance of being satisfied as well.

Policies and procedures are in place at CCAC to help guide my practice, as well as professional standards as defined by my licensing body. I feel that I have the ability to practice autonomously at CCAC. This permits me to work independently, and to be accountable for my practice, as well as be part of a CCAC team.

As a nurse and case manager, I am able to develop interpersonal relationships with my clients and, as a result, we become partners. Mutual goals are established between the client and the nurse case manager to assist with promoting wellness, preventing illness, and giving the client the support necessary to be able to function at an optimum level. Through the use of theory and research, clients are assessed individually; a plan of care is developed, implemented and measured. As results, some clients recover, some maintain a status quo, some deteriorate, and others are assisted in a peaceful death.

The CCAC offers a positive environment, and strong senior leadership. Our CCACs management style is one in which participation is valued. Staff can volunteer to sit on committees and working groups. Through participation, our staff can become involved in shaping the future. Education is provided in-house, and there are many opportunities to attend conferences and workshops."